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COLTON BRYANT

**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

COLTON BRYANT,
Plaintiff,

vs.

DNK HOLDINGS, LLC; and DOES 1 to
10,
Defendants.

Case No.:

COMPLAINT FOR INJUNCTIVE
RELIEF AND DAMAGES FOR DENIAL
OF CIVIL RIGHTS OF A DISABLED
PERSON IN VIOLATIONS OF

1. AMERICANS WITH DISABILITIES
ACT, 42 U.S.C. §12131 et seq.;

2. CALIFORNIA'S UNRUH CIVIL
RIGHTS ACT;

3. CALIFORNIA'S DISABLED
PERSONS ACT;

4. CALIFORNIA HEALTH & SAFETY
CODE;

5. NEGLIGENCE

Plaintiff COLTON BRYANT ("Plaintiff") complains of Defendants DNK
HOLDINGS, LLC; and DOES 1 to 10 ("Defendants") and alleges as follows:

PARTIES

1. Plaintiff is a California resident with a physical disability. Plaintiff is
diagnosed with spinal paraplegia and osteoarthritis, and is substantially limited in his
ability to walk. Plaintiff requires the use of a wheelchair at all times when traveling in
public.

1 9. Venue is proper in this court pursuant to 28 USC §1391(b). The real
2 property which is the subject of this action is located in this district, Los Angeles County,
3 California, and that all actions complained of herein take place in this district.

4 **FACTUAL ALLEGATIONS**

5 10. In or about January of 2025, Plaintiff went to the Business.

6 11. The Business is a travel agency business establishment, open to the public,
7 and is a place of public accommodation that affects commerce through its operation.
8 Defendants provide parking spaces for customers.

9 12. While attempting to enter the Business during each visit, Plaintiff personally
10 encountered a number of barriers that interfered with his ability to use and enjoy the
11 goods, services, privileges, and accommodations offered at the Business.

12 13. To the extent of Plaintiff's personal knowledge, the barriers at the Business
13 included, but were not limited to, the following:

- 14 a. Defendants failed to comply with the federal and state standards for
15 the parking space designated for persons with disabilities. Defendants
16 failed to post required signage such as "Van Accessible," "Minimum
17 Fine \$250" and "Unauthorized Parking."
- 18 b. Defendants failed to comply with the federal and state standards for
19 the parking space designated for persons with disabilities. Defendants
20 failed to provide proper van accessible space designated for the
21 persons with disabilities as there were no "NO PARKING" markings
22 painted on the surface of the access aisle.
- 23 c. Defendants failed to comply with the federal and state standards for
24 the parking space designated for persons with disabilities. Defendants
25 failed to mark the space with the International Symbol of
26 Accessibility.
- 27 d. Defendants failed to maintain the parking space designated for
28 persons with disabilities to comply with the federal and state

standards. Defendants failed to maintain the paint on the ground as required, resulting in the markings becoming severely deteriorated, hindering visibility.

14. These barriers and conditions denied Plaintiff full and equal access to the Business and caused Plaintiff difficulty and frustration. Plaintiff wishes to return and patronize the Business; however, Plaintiff is deterred from visiting the Business because his knowledge of these violations prevents him from returning until the barriers are removed.

15. Based on the violations, Plaintiff alleges, on information and belief, that there are additional barriers to accessibility at the Business after further site inspection. Plaintiff seeks to have all barriers related to his disability remedied. *See Doran v. 7-Eleven, Inc.* 524 F.3d 1034 (9th Cir. 2008).

16. In addition, Plaintiff alleges, on information and belief, that Defendants knew that particular barriers render the Business inaccessible, violate state and federal law, and interfere with access for the physically disabled.

17. At all relevant times, Defendants had and still have control and dominion over the conditions at this location and had and still have the financial resources to remove these barriers without much difficulty or expenses to make the Business accessible to the physically disabled in compliance with ADDAG and Title 24 regulations. Defendants have not removed such barriers and have not modified the Business to conform to accessibility regulations.

FIRST CAUSE OF ACTION

VIOLATION OF THE AMERICANS WITH DISABILITIES ACT OF 1990

18. Plaintiff incorporates by reference each of the allegations in all prior paragraphs in this complaint.

19. Under the Americans with Disabilities Act of 1990 (“ADA”), no individual shall be discriminated against on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any place of

1 public accommodation by any person who owns, leases, or leases to, or operates a place
2 of public accommodation. *See* 42 U.S.C. § 12182(a).

3 20. Discrimination, *inter alia*, includes:

- 4 a. A failure to make reasonable modification in policies, practices, or
5 procedures, when such modifications are necessary to afford such
6 goods, services, facilities, privileges, advantages, or accommodations
7 to individuals with disabilities, unless the entity can demonstrate that
8 making such modifications would fundamentally alter the nature of
9 such goods, services, facilities, privileges, advantages, or
10 accommodations. 42 U.S.C. § 12182(b)(2)(A)(ii).
- 11 b. A failure to take such steps as may be necessary to ensure that no
12 individual with a disability is excluded, denied services, segregated or
13 otherwise treated differently than other individuals because of the
14 absence of auxiliary aids and services, unless the entity can
15 demonstrate that taking such steps would fundamentally alter the
16 nature of the good, service, facility, privilege, advantage, or
17 accommodation being offered or would result in an undue burden. 42
18 U.S.C. § 12182(b)(2)(A)(iii).
- 19 c. A failure to remove architectural barriers, and communication barriers
20 that are structural in nature, in existing facilities, and transportation
21 barriers in existing vehicles and rail passenger cars used by an
22 establishment for transporting individuals (not including barriers that
23 can only be removed through the retrofitting of vehicles or rail
24 passenger cars by the installation of a hydraulic or other lift), where
25 such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).
- 26 d. A failure to make alterations in such a manner that, to the maximum
27 extent feasible, the altered portions of the facility are readily
28 accessible to and usable by individuals with disabilities, including

1 individuals who use wheelchairs or to ensure that, to the maximum
2 extent feasible, the path of travel to the altered area and the
3 bathrooms, telephones, and drinking fountains serving the altered
4 area, are readily accessible to and usable by individuals with
5 disabilities where such alterations to the path or travel or the
6 bathrooms, telephones, and drinking fountains serving the altered area
7 are not disproportionate to the overall alterations in terms of cost and
8 scope. 42 U.S.C. § 12183(a)(2).

9 21. Where parking spaces are provided, accessible parking spaces shall be
10 provided. 1991 ADA Standards § 4.1.2(5); 2010 ADA Standards § 208. One in every
11 eight accessible spaces, but not less than one, shall be served by an access aisle 96 in
12 (2440 mm) wide minimum and shall be designated “van accessible.” 1991 ADA
13 Standards § 4.1.2(5)(b). For every six or fraction of six parking spaces, at least one shall
14 be a van accessible parking space. 2010 ADA Standards § 208.2.4.

15 22. Under the ADA, the method and color of marking are to be addressed by
16 State or local laws or regulations. See 36 C.F.R., Part 1191. Under the California
17 Building Code (“CBC”), the parking space identification signs shall include the
18 International Symbol of Accessibility. Parking identification signs shall be reflectorized
19 with a minimum area of 70 square inches. Additional language or an additional sign
20 below the International Symbol of Accessibility shall state “Minimum Fine \$250.” A
21 parking space identification sign shall be permanently posted immediately adjacent and
22 visible from each parking space, shall be located with its centerline a maximum of 12
23 inches from the centerline of the parking space and may be posted on a wall at the
24 interior end of the parking space. See CBC § 11B-502.6, et seq.

25 23. Moreover, an additional sign shall be posted either in a conspicuous place at
26 each entrance to an off-street parking facility or immediately adjacent to on-site
27 accessible parking and visible from each parking space. The additional sign shall not be
28 less than 17 inches wide by 22 inches high. The additional sign shall clearly state in

1 letters with a minimum height of 1 inch the following: “Unauthorized vehicles parked in
2 designated accessible spaces not displaying distinguishing placards or special license
3 plates issued for persons with disabilities will be towed away at the owner’s expense...”
4 See CBC § 11B-502.8, et seq.

5 24. Here, Defendants failed to provide the signs stating, “Minimum Fine \$250”
6 and “Van Accessible.” Moreover, Defendants failed to provide the additional sign with
7 the specific language stating “Unauthorized vehicles parked in designated accessible
8 spaces not displaying distinguishing placards or special license plates issued for persons
9 with disabilities will be towed away at the owner’s expense...”

10 25. For the parking spaces, access aisles shall be marked with a blue painted
11 borderline around their perimeter. The area within the blue borderlines shall be marked
12 with hatched lines a maximum of 36 inches (914 mm) on center in a color contrasting
13 with that of the aisle surface, preferably blue or white. The words "NO PARKING" shall
14 be painted on the surface within each access aisle in white letters a minimum of 12 inches
15 (305 mm) in height and located to be visible from the adjacent vehicular way. CBC §
16 11B-502.3.3.

17 26. Here, Defendants failed to provide a proper access aisle as there were no
18 “NO PARKING” markings painted on the parking surface. Additionally, the blue
19 hatched lines, which indicate the presence of the access aisle were severely deteriorated,
20 hindering visibility.

21 27. The surface of each accessible car and van space shall have surface
22 identification complying with either of the following options: The outline of a profile
23 view of a wheelchair with occupant in white on a blue background a minimum 36” wide
24 by 36” high (914 mm x 914 mm). The centerline of the profile view shall be a maximum
25 of 6 inches (152 mm) from the centerline of the parking space, its sides parallel to the
26 length of the parking space and its lower side or corner aligned with the end of the
27 parking space length or by outlining or painting the parking space in blue and outlining
28

1 on the ground in white or a suitable contrasting color a profile view of a wheel chair with
2 occupant. See CBC § 11B-502.6.4, et seq.

3 28. Here, Defendants failed to paint the International Symbol of Accessibility on
4 the surface as required.

5 29. A public accommodation shall maintain in operable working condition those
6 features of facilities and equipment that are required to be readily accessible to and usable
7 by persons with disabilities by the Act or this part. 28 C.F.R. 35.211(a).

8 30. By failing to maintain the facility to be readily accessible and usable by
9 Plaintiff, Defendants are in violation of Plaintiff's rights under the ADA and its related
10 regulations.

11 31. The Business has denied and continues to deny full and equal access to
12 Plaintiff and to other people with disabilities. Plaintiff has been and will continue to be
13 discriminated against due to the lack of accessible facilities, and therefore, seeks
14 injunctive relief to alter facilities to make such facilities readily accessible to and usable
15 by individuals with disabilities.

16 **SECOND CAUSE OF ACTION**

17 **VIOLATION OF THE UNRUH CIVIL RIGHTS ACT**

18 32. Plaintiff incorporates by reference each of the allegations in all prior
19 paragraphs in this complaint.

20 33. California Civil Code § 51 states, "All persons within the jurisdiction of this
21 state are free and equal, and no matter what their sex, race, color, religion, ancestry,
22 national origin, disability, medical condition, genetic information, marital status, sexual
23 orientation, citizenship, primary language, or immigration status are entitled to the full
24 and equal accommodations, advantages, facilities, privileges, or services in all business
25 establishments of every kind whatsoever."

26 34. California Civil Code § 52 states, "Whoever denies, aids or incites a denial,
27 or make any discrimination or distinction contrary to Section 51, 51.5, or 51.6, is liable
28 for each and every offense for the actual damages, and any amount that may be

1 determined by a jury, or a court sitting without a jury, up to a maximum of three times the
2 amount of actual damage but in no case less than four thousand dollars (\$4,000) and any
3 attorney's fees that may be determined by the court in addition thereto, suffered by any
4 person denied the rights provided in Section 51, 51.5, or 51.6.

5 35. California Civil Code § 51(f) specifies, "a violation of the right of any
6 individual under federal Americans with Disabilities Act of 1990 (Public Law 101-336)
7 shall also constitute a violation of this section."

8 36. The actions and omissions of Defendants alleged herein constitute a denial
9 of full and equal accommodation, advantages, facilities, privileges, or services by
10 physically disabled persons within the meaning of California Civil Code §§ 51 and 52.
11 Defendants have discriminated against Plaintiff in violation of California Civil Code §§
12 51 and 52.

13 37. The violations of the Unruh Civil Rights Act caused Plaintiff to experience
14 difficulty, discomfort, or embarrassment. The Defendants are also liable for statutory
15 damages as specified in California Civil Code §55.56(a)-(c).

16 **THIRD CAUSE OF ACTION**

17 **VIOLATION OF CALIFORNIA DISABLED PERSONS ACT**

18 38. Plaintiff incorporates by reference each of the allegations in all prior
19 paragraphs in this complaint.

20 39. California Civil Code § 54.1(a) states, "Individuals with disabilities shall be
21 entitled to full and equal access, as other members of the general public, to
22 accommodations, advantages, facilities, medical facilities, including hospitals, clinics,
23 and physicians' offices, and privileges of all common carriers, airplanes, motor vehicles,
24 railroad trains, motorbuses, streetcars, boats, or any other public conveyances or modes
25 of transportation (whether private, public, franchised, licensed, contracted, or otherwise
26 provided), telephone facilities, adoption agencies, private schools, hotels, loading places,
27 places of public accommodations, amusement, or resort, and other places in which the
28

1 general public is invited, subject only to the conditions and limitations established by
2 law, or state or federal regulation, and applicable alike to all persons.

3 40. California Civil Code § 54.3(a) states, “Any person or persons, firm or
4 corporation who denies or interferes with admittance to or enjoyment of public facilities
5 as specified in Sections 54 and 54.1 or otherwise interferes with the rights of an
6 individual with a disability under Sections 54, 54.1 and 54.2 is liable for each offense for
7 the actual damages, and any amount as may be determined by a jury, or a court sitting
8 without a jury, up to a maximum of three times the amount of actual damages but in no
9 case less than one thousand dollars (\$1,000) and any attorney’s fees that may be
10 determined by the court in addition thereto, suffered by any person denied the rights
11 provided in Section 54, 54.1, and 54.2.

12 41. California Civil Code § 54(d) specifies, “a violation of the right of an
13 individual under Americans with Disabilities Act of 1990 (Public Law 101-336) also
14 constitute a violation of this section, and nothing in this section shall be construed to limit
15 the access of any person in violation of that act.

16 42. The actions and omissions of Defendants alleged herein constitute a denial
17 of full and equal accommodation, advantages, and facilities by physically disabled
18 persons within the meaning of California Civil Code § 54. Defendants have
19 discriminated against Plaintiff in violation of California Civil Code § 54.

20 43. The violations of the California Disabled Persons Act caused Plaintiff to
21 experience difficulty, discomfort, and embarrassment. The Defendants are also liable for
22 statutory damages as specified in California Civil Code §55.56(a)-(c).

23 **FOURTH CAUSE OF ACTION**

24 **CALIFORNIA HEALTH & SAFETY CODE § 19955, et seq.**

25 44. Plaintiff incorporates by reference each of the allegations in all prior
26 paragraphs in this complaint.

27 45. Plaintiff and other similar physically disabled persons who require the use of
28 a wheelchair are unable to use public facilities on a “full and equal” basis unless each

1 such facility is in compliance with the provisions of California Health & Safety Code §
2 19955 et seq. Plaintiff is a member of the public whose rights are protected by the
3 provisions of California Health & Safety Code § 19955 et seq.

4 46. The purpose of California Health & Safety Code § 1995 et seq. is to ensure
5 that public accommodations or facilities constructed in this state with private funds
6 adhere to the provisions of Chapter 7 (commencing with Section 4450) of Division 5 of
7 Title 1 of the Government Code. The code relating to such public accommodations also
8 require that “when sanitary facilities are made available for the public, clients, or
9 employees in these stations, centers, or buildings, they shall be made available for
10 persons with disabilities.

11 47. Title II of the ADA holds as a “general rule” that no individual shall be
12 discriminated against on the basis of disability in the full and equal enjoyment of goods
13 (or use), services, facilities, privileges, and accommodations offered by any person who
14 owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).
15 Further, each and every violation of the ADA also constitutes a separate and distinct
16 violation of California Civil Code §§ 54(c) and 54.1(d), thus independently justifying an
17 award of damages and injunctive relief pursuant to California law, including but not
18 limited to Civil Code § 54.3 and Business and Professions Code § 17200, et seq.

19 **FIFTH CAUSE OF ACTION**

20 **NEGLIGENCE**

21 48. Plaintiff incorporates by reference each of the allegations in all prior
22 paragraphs in this complaint.

23 49. Defendants have a general duty and a duty under the ADA, Unruh Civil
24 Rights Act and California Disabled Persons Act to provide safe and accessible facilities
25 to the Plaintiff.

26 50. Defendants breached their duty of care by violating the provisions of ADA,
27 Unruh Civil Rights Act and California Disabled Persons Act.
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